**UTC Climate | Controls | Security** 

**QUALITY POLICY** 

United Technologies

Climate | Controls | Security

Montilla UTC Site is committed to achieve the highest level of quality products and services necessary to ensure delighted customers and achieve its vision.

We are a world-class provider of quality air refrigeration products.

The success of our management system, consist of an excellent and permanent innovation and design, product and support, both before and after the sales service.

We are committed to satisfy the requirements of our clients, as well as to comply with the applicable legal and regulatory requirements, and to continue with the improvement of the management system.

We are convinced of the importance of effective quality management.

## **Our Mission:**

To contribute with HVAC organization to be a leading provider of safer, smarter, sustainable and highperformance air conditioning by achieving excellency in designing and provisioning of air-conditioning units, air refrigeration products, heat pumps, air conditioner units, terminal units and heat exchanging fluids units.

## **Our Vision:**

UTC Montilla Site is a profitable and socially responsible center, which through competent and organized work teams, is an example of operational excellence in the design and manufacture of air conditioning systems, as well as in reducing the impact of its activities and products on the environment and in the safety and health of its workers and users of its products.

Montilla, May 5th, 2018

José Luis Orobia Enfedaque

**Managing Director** 

Montilla Site